Additional Terms & Conditions for "Queer Spirit Festival 2025" Glamping

These terms and conditions are additional to the main <u>camp terms</u> and conditions and apply to all those booking Glamping tickets.

Your purchase of one or more glamping tickets implies that you have read and agree to all the terms and conditions given here and in any of the linked pages. All terms and conditions regarding tickets fall under the jurisdiction of UK law and by purchasing one or more glamping tickets you are entering a legally binding contract.

Payment and duration

Each glamping ticket gives access to one dedicated glamping structure for 1 or 2 persons. If you wish to have more people staying, then you must get in touch with us before booking to see if it is possible to arrange this.

The structures are bell tents that come with two framed beds, set up as singles but can be put together by the occupants. They come all fully furnished with 2 frame beds, winter tog duvets, 2 pillows, linen, throws, matting throughout, solar lighting, tables, mirrors, bins and bunting.

The glamping ticket only covers your accommodation, and so you must also have purchased the correct number of <u>camp tickets</u>.

Glamping accommodation is booked for the entire duration of the event. If you will be arriving later than the start of the event or leaving before the end, please let us know this in advance if possible.

Arrival, departure and access to your accommodation

On arrival, you should go to the information caravan where someone will be available to check you in and take you to your accommodation. They will check with you that you are happy that there is no damage.

On departure, we ask that you again go to the information caravan, so we can check you out and confirm that there are no breakages, damage etc. If you do not do this, and we find damage when the event has closed, you may be liable for costs to make good any repairs that are required.

Damage and Breakages

Please take care when staying in glamping accommodation. Please always remove shoes and boots inside glamping structures.

You are responsible and liable for any breakages or damage that you cause to the accommodation and its contents. Please report any incidents to a camp steward when they occur. We may deduct some or all of your deposit for making good or replacement of broken items.

Please do not cook anything inside the tents.

Tea lights and unenclosed candles are strictly forbidden inside glamping structures.

Smoking is not allowed inside glamping structures.

Information emails

Before the event we may send one or more messages to the email address you originally registered with, containing information about your glamping accommodation, and it is important that you read these before attending. You may wish to add the email

addresses <u>festival@queerspirit.net</u> and <u>info@queerspirit.net</u> to your email system whitelist / filter to stop the email going into your spam / junk folders.

Thank you for reading through the Terms & Conditions, and we wish you an amazing event.

This website is owned and operated by Queer Spirit Festival CIC, a not for profit organisation trading in the UK - Queer Spirit, Flat 2 306 South Lambeth Road, London, SW8 1UQ